



BUDGET AT A GLANCE

Community Services Agency

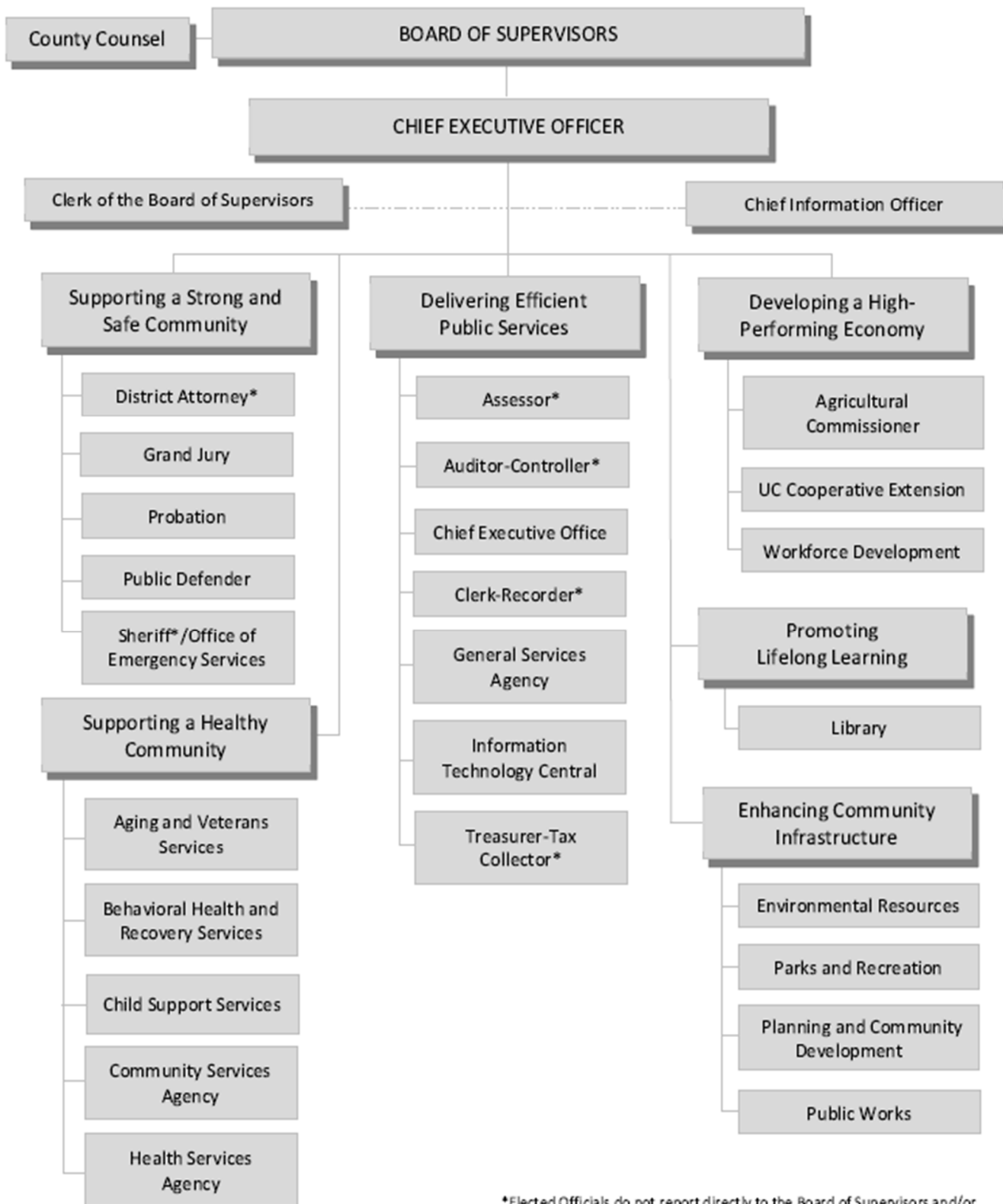
Stanislaus County, California

2024 Adopted Budget

Year Two of Budget Period Ending June 30, 2024

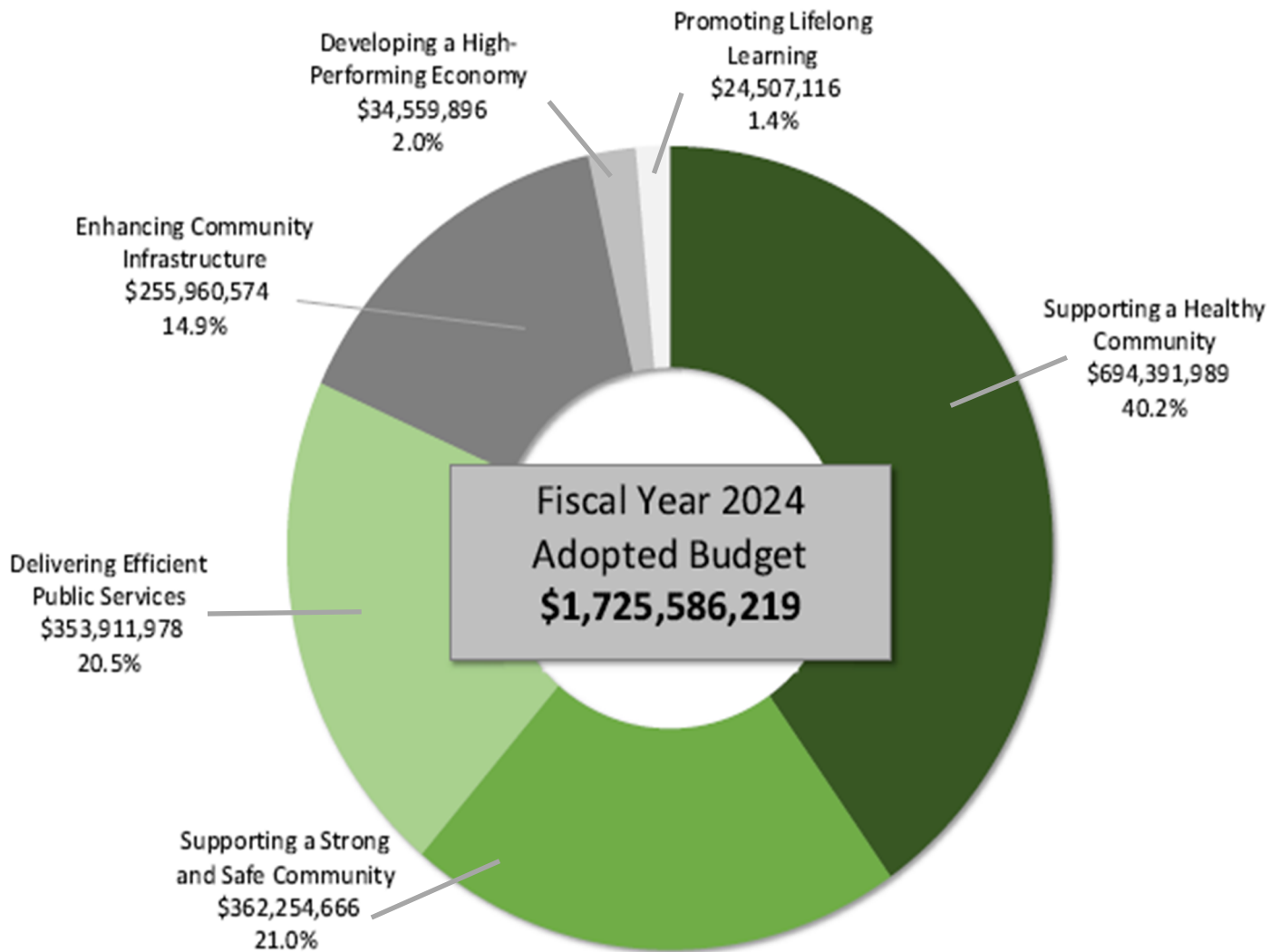


Stanislaus County Organizational Chart



*Elected Officials do not report directly to the Board of Supervisors and/or Chief Executive Officer. This chart is for purposes of budget organization. Effective August 22, 2023.

Stanislaus County Appropriations by Priority



Stanislaus County 2024 Adopted Budget – Year Two of Budget Period Ending June 30, 2024

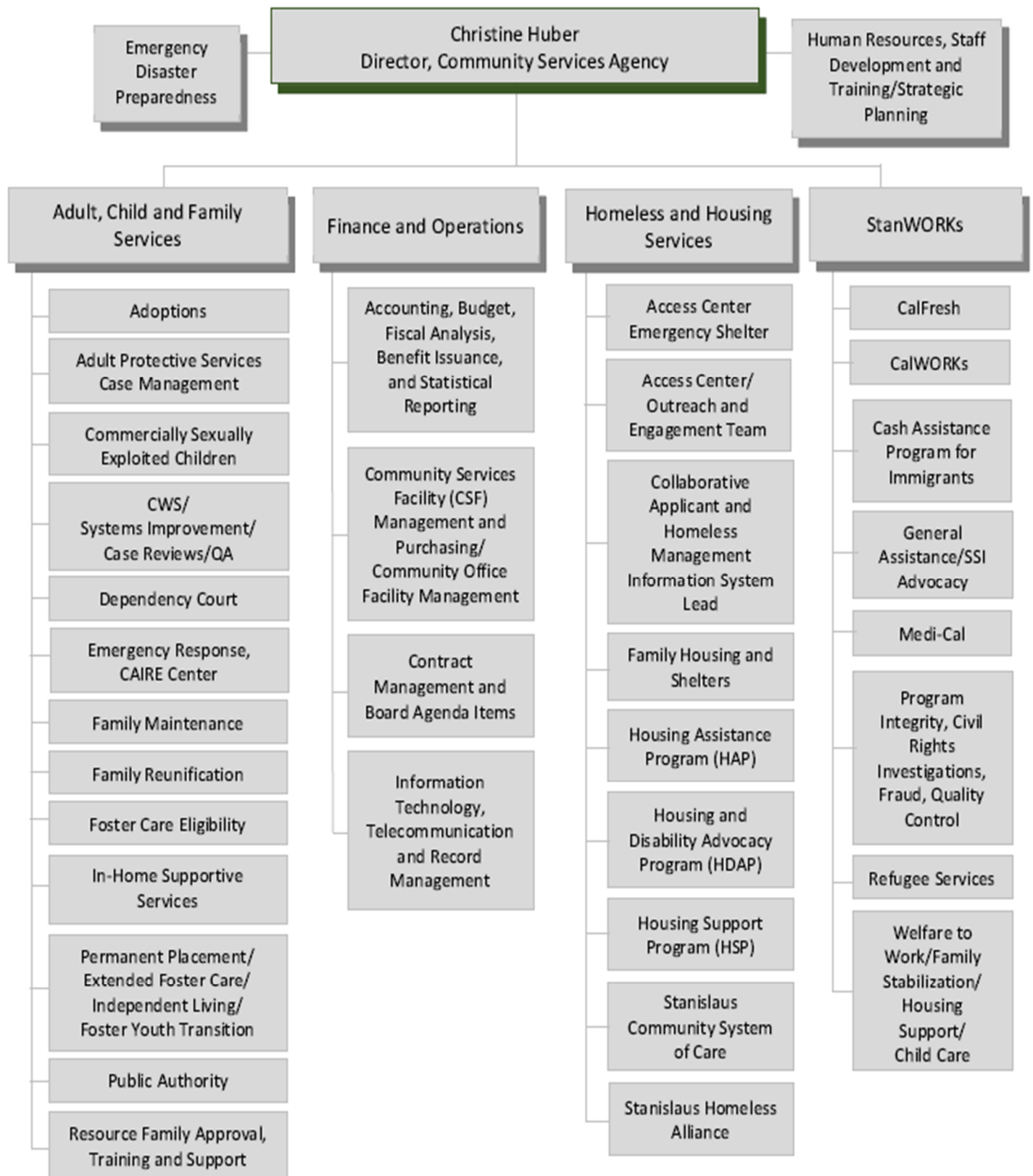
The Stanislaus County Board of Supervisors is committed to providing excellent community services, with focus on the following priorities:

- ◆ *Supporting a Strong and Safe Community*
 - ◆ *Supporting a Healthy Community*
- ◆ *Developing a High-Performing Economy*
 - ◆ *Promoting Lifelong Learning*
- ◆ *Delivering Efficient Public Services; and*
- ◆ *Enhancing Community Infrastructure*



The Community Services Agency supports the following Board of Supervisors priority:
Supporting a healthy community.

Community Services Agency Organizational Chart



Community Services Agency Services and Programs

Community Services Agency

We build community by protecting children and adults and assisting families towards independence and self-sufficiency

	FY23 Adopted Budget	FY24 Adopted Budget
Budget Summary:		
Total Revenue	\$ 302,899,559	\$ 332,722,951
Use of Fund Balance/		
Retained Earnings	\$ 8,757,629	\$ 10,781,499
Gross Costs	\$ 324,999,036	\$ 356,969,605
General Fund Contribution	\$ 13,341,848	\$ 13,465,155
% Funded by General Fund	4%	4%
Total Allocated Positions	1,172	1,176

Department Services and Programs

The Community Services Agency (CSA) operates social welfare programs that provide assistance, direct-client services, and support for the benefit of the community.

The **Adult, Child, and Family Services (ACFSD)** Division includes Adult Services and Child and Family Services (CFS) programs. CFS provides services to protect the community's most vulnerable children, those who are victims of abuse and neglect. Programs include Child Welfare Services (CWS) Emergency Response, Family Maintenance, Dependency Court Services, Family Reunification, Permanent Placement, After 18 Youth Program, Resource Family Approval, and Adoptions. CFS also oversees financial assistance programs for resource families caring for foster youth and non-minor dependents.

One CFS priority is to provide supports to the child/youth and their family so they can safely live together. If that is not possible, services are tailored toward the child/youth regarding placement with the goal of returning the child/youth home or to facilitate placement with a permanent family through adoption or guardianship. CFS extends support to young adults aged 18 to 21 should they choose to remain dependents. The Non-Minor Dependent must be working towards independence, which includes going to college, reducing barriers for employment, or working with the goal of transitioning to adulthood successfully.

Child abuse and neglect prevention is an important element of CFS. The Child Abuse Prevention Council

(CAPC) is a multidisciplinary team that coordinates community efforts to prevent child abuse. CAPC supports the Countywide Strengthening Families Initiative for child abuse/neglect prevention agencies and financially supports emergency shelter services for runaway youth.

Adult Services Programs provide a safety net for elders and dependent adults in the community through the Adult Protective Services (APS) and In-Home Supportive Services (IHSS) programs. The APS program investigates reports of abuse, neglect, and exploitation of elders and dependent adults and services are focused on stopping the abuse and then helping the individual develop a plan to remain in a safe environment. Types of abuse include physical, sexual, abandonment, abduction, isolation, financial, and neglect, by self or others. America's population is growing older and living longer; the impact on APS is being evaluated now, including concerns regarding the increase of Alzheimer's disease in an aging population and the lack of caregivers in general.

The IHSS and Public Authority are mandated entitlement programs that provide services to approximately 7,554 disabled, frail, and/or elderly individuals per month, allowing these individuals to remain safely in their homes rather than alternative and costly long-term care facilities. The Public Authority is a public entity that operates separately from the County, pursuant to Welfare and Institutions Code (WIC) Section 12301.6 and Stanislaus County Ordinance (C.S. 905), exercising public and essential governmental functions with all powers needed to carry out the provider components

Community Services Agency Services and Programs

of IHSS wages and the provision of dental and vision coverage.

The **Finance and Operations** Division is responsible for budget and fiscal management, contract management, information technology, purchasing, and facility management to ensure services are delivered in a professional, cost-effective, efficient, and cohesive manner while focusing on exceptional customer service. Human Resources provides day-to-day executive management and direction, payroll, recruitment, staff engagement, training, and strategic planning.

The **Homeless and Housing Services** division was established in 2019 to coordinate the administration of housing and homeless programs. The new division integrates all existing CSA housing and homeless programs, contracts, and supportive services. It also oversees designated Countywide homeless and housing projects with the goal of addressing homelessness with coordinated, compassionate, and high-quality services. The division includes administrative responsibilities related to the Access Center and Emergency Shelter (ACES), Access Center/Outreach and Engagement Team, the 9th Street Family Shelter, the Empire Cold Weather Shelter, a year-round Housing Support program, the Stanislaus Homeless Alliance, and the Stanislaus Community System of Care. In addition, this division serves as the Collaborative Applicant and the Homeless Management Information System Lead on behalf of the Stanislaus Community System of Care (CSOC).

The **StanWORKs** Division provides access to essential basic needs to support families with children to move towards independence and self-sufficiency, at seven County community offices:

- CalFresh (Food Stamps) is a nutrition program that supplements low-income families and individual food budgets to ensure they are getting adequate nutrition.
- Medi-Cal is a health care program for needy residents of California, intended to protect and improve the health of all California Residents.
- Public Assistance is provided through several programs. The California Work Opportunity and

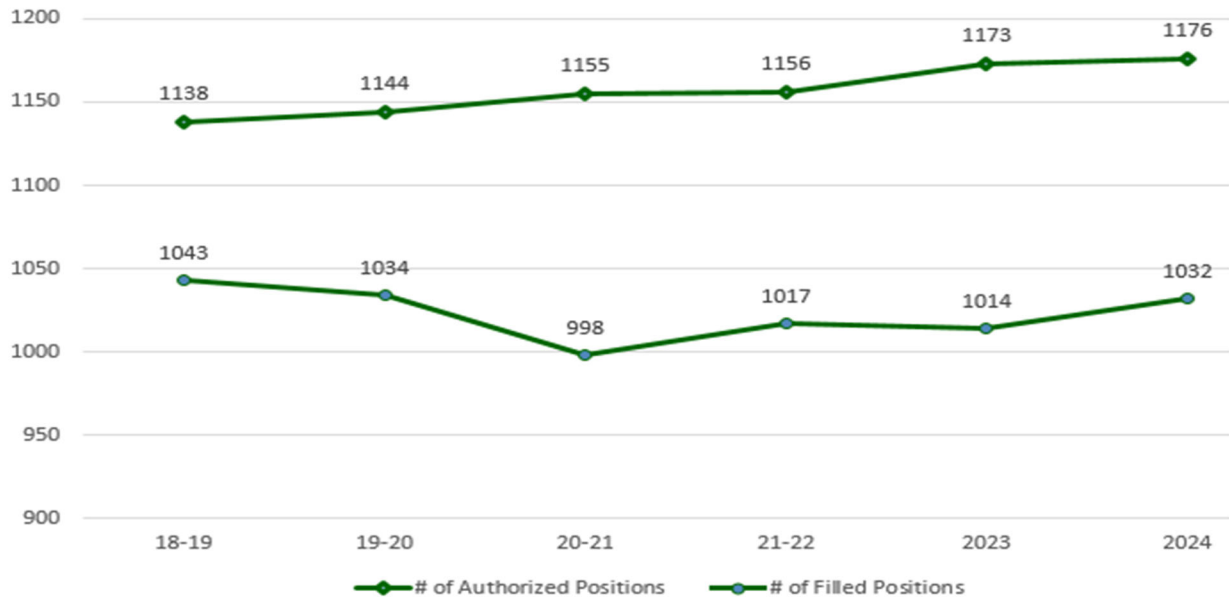
Responsibility to Kids (CalWORKs) program is California's version of the Federal Temporary Assistance to Needy Families program (TANF). CalWORKs provides time-limited cash benefits to families with children when one or both parents are absent, disabled, deceased, or unemployed; Cash Assistance Program for Immigrants provides cash benefits to aged, blind, and disabled non-citizens who are ineligible for Social Security Insurance/Social Security Program solely due to their immigration status; Refugee Cash Assistance is provided for eight months to needy refugees without children who would otherwise be eligible for cash assistance; and General Assistance is provided to those who have no other means of support who meet eligibility requirements.

- Program Integrity, Hearings, Civil Rights, Investigations, Fraud, and Quality Control are administered within StanWORKs to assure compliance and consistency with all Federal, State, and local requirements.
- Welfare To Work is a program developed to assist CalWORKs (cash-aid) customers in obtaining or preparing for employment. The program provides services including education, training, and supportive services such as transportation, work attire, and childcare.
- Child Care is a subsidized program provided to support families in the CalWORKs Welfare to Work program. The purpose of the program is to help a family transition smoothly from the immediate, short-term childcare needed as the parent starts work or work activities to the stable, long-term childcare necessary for the family to become self-sufficient.
- Family Stabilization assists families in overcoming self-sufficiency barriers such as substance abuse and mental health issues through supportive services.
- Housing Support is an additional resource for families who are homeless or in jeopardy of losing their housing.
- Responsible for care and shelter during a local emergency in Stanislaus County in collaboration with American Red Cross. CSA provides shelter oversight and staffing during the emergency.

Community Services Agency Staffing Allocation FY2024

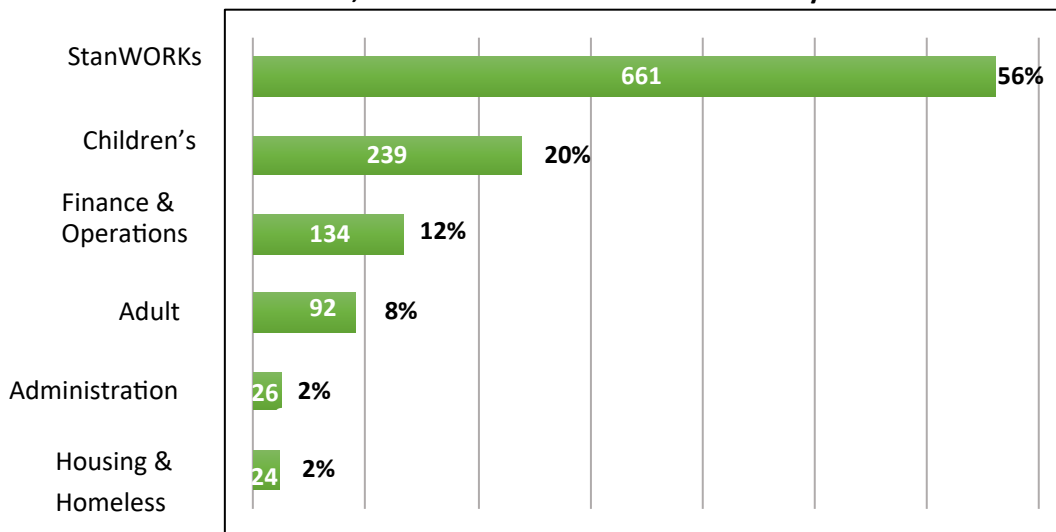
The FY2024 Adopted Budget includes a Department staffing allocation of **1,176** CEO authorized positions and Board of Supervisors approved as of August 12, 2023.

Total authorized and filled positions



	FY 18-19	FY 19-20	FY 20-21	FY 21-22	FY 22-23	FY 23-24
Authorized Positions	1,138	1,144	1,155	1,156	1,173	1,176
Filled Positions	1,043	1,034	998	1,017	1014	1,032
Percent Filled	92%	90%	86%	85%	87%	88%

1,176 Authorized Positions Allocated by Division

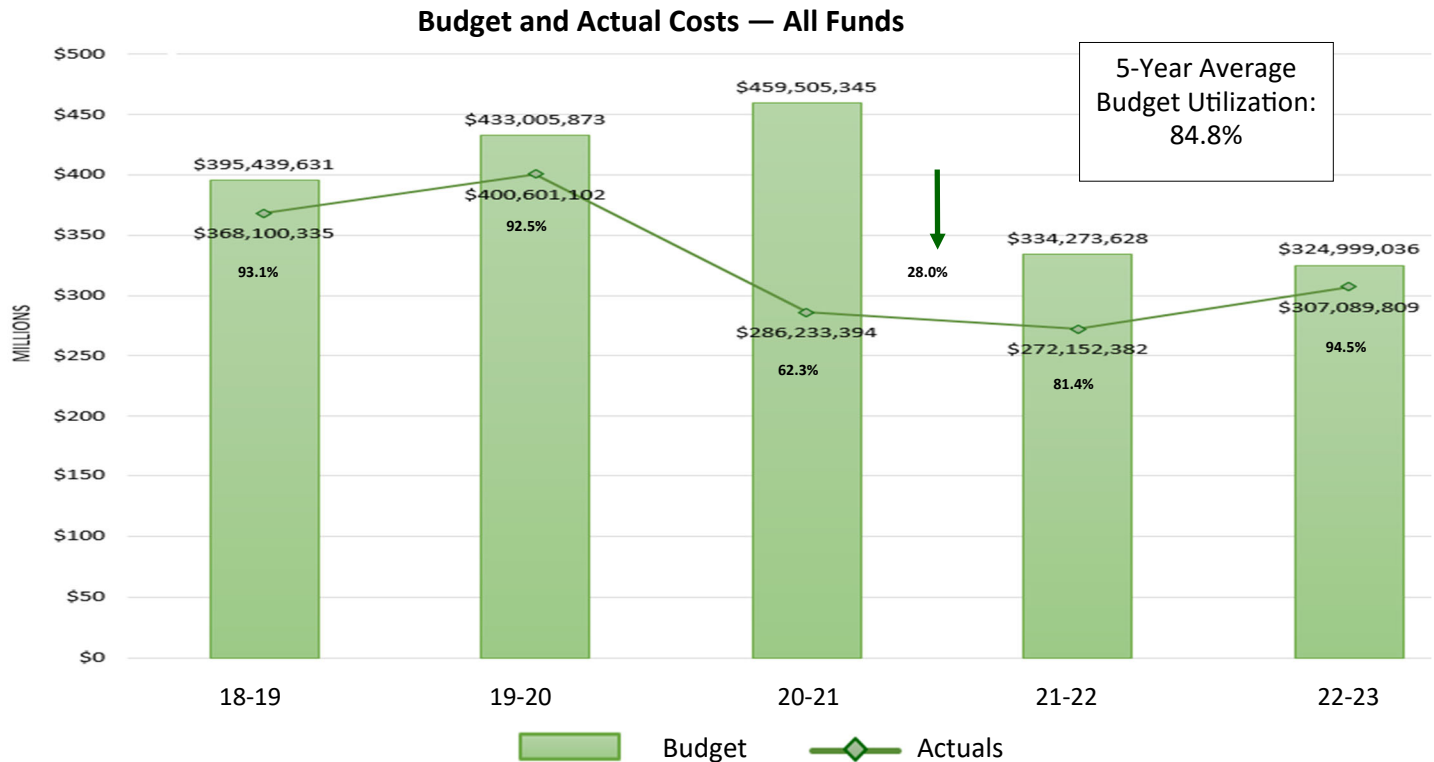


Community Services Agency Budget and Actual Costs—All Funds

FY 2023 Budget to Actual Overview

CSA utilized \$307.0 million or 94.5% of the Department’s total budget of \$325.0 million with \$17.9 million underspent.

Underutilization of funds is primarily attributed to salary savings, contracted client services savings, unrealized projects, a decrease in the number of youth requiring costly one-on-one care.

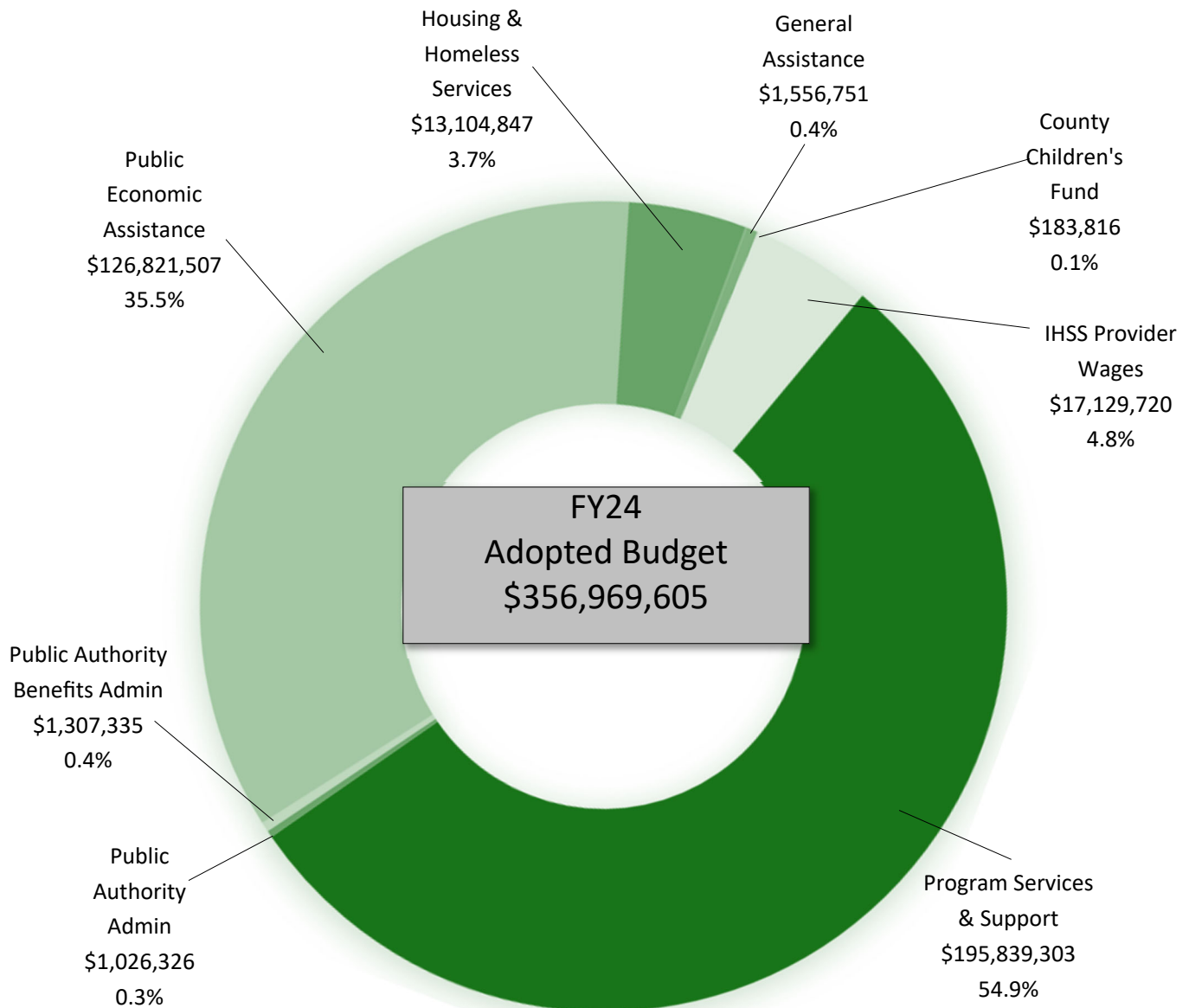


	FY 18-19	FY 19-20	FY 20-21	FY 21-22	FY 22-23
Budget	395,439,631	433,005,873	459,505,345	334,273,628	324,999,036
Actuals	368,100,335	400,601,102	286,233,394	272,152,681	307,089,809
Budget Utilized	93.1%	92.5%	62.3%*	81.4%	94.5%

Budget amounts as of fiscal year-end June 30th.

*Due to a late accounting procedural change, the Department was anticipating at Final Budget \$154 million in expenses for the In-Home Supportive Services Provides Wages. As a result of this change, \$127 million was reversed at year-end leaving a budget utilization of 84.82%. This procedural change is the cause of the 28% decrease in the budget from FY 20-21 to FY 21-22.

Community Services Agency Legal Budget Units

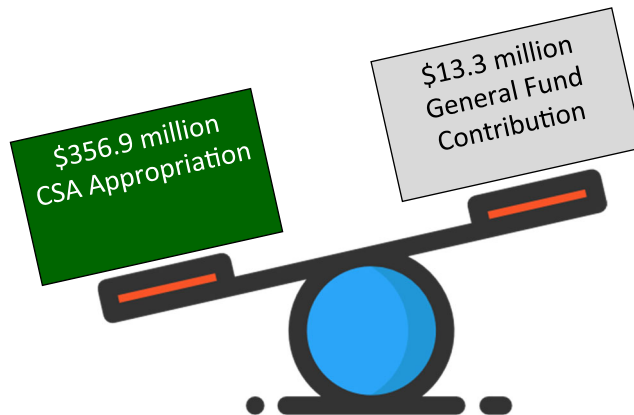
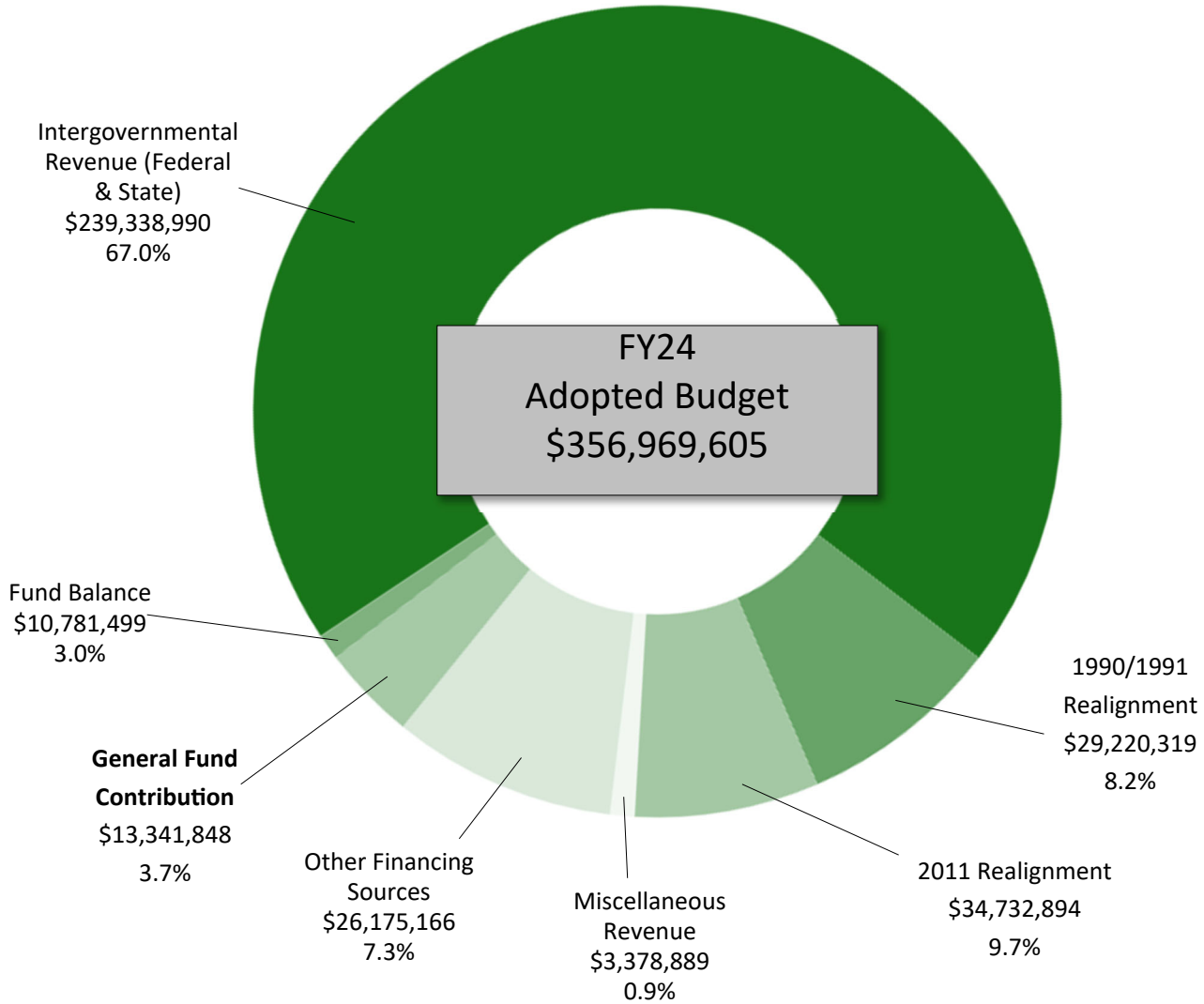


Budget Units Contained within the Department:

- ◆ Fund 1631— Program Services and Support (Special Revenue Fund)
- ◆ Fund 1632— Public Economic Assistance (Special Revenue Fund)
- ◆ Fund 1633— General Assistance (Special Revenue Fund)
- ◆ Fund 1637— County Childrens Fund (Special Revenue Fund)
- ◆ Fund 1639—Housing & Homeless Services (Special Revenue Fund)
- ◆ Fund 1640— IHSS Public Authority-Administration (Special Revenue Fund)
- ◆ Fund 1641— IHSS Public Authority-Benefits (Special Revenue Fund)
- ◆ Fund 1642— IHSS Provider Wages (Special Revenue Fund)

Community Services Agency Funding Sources

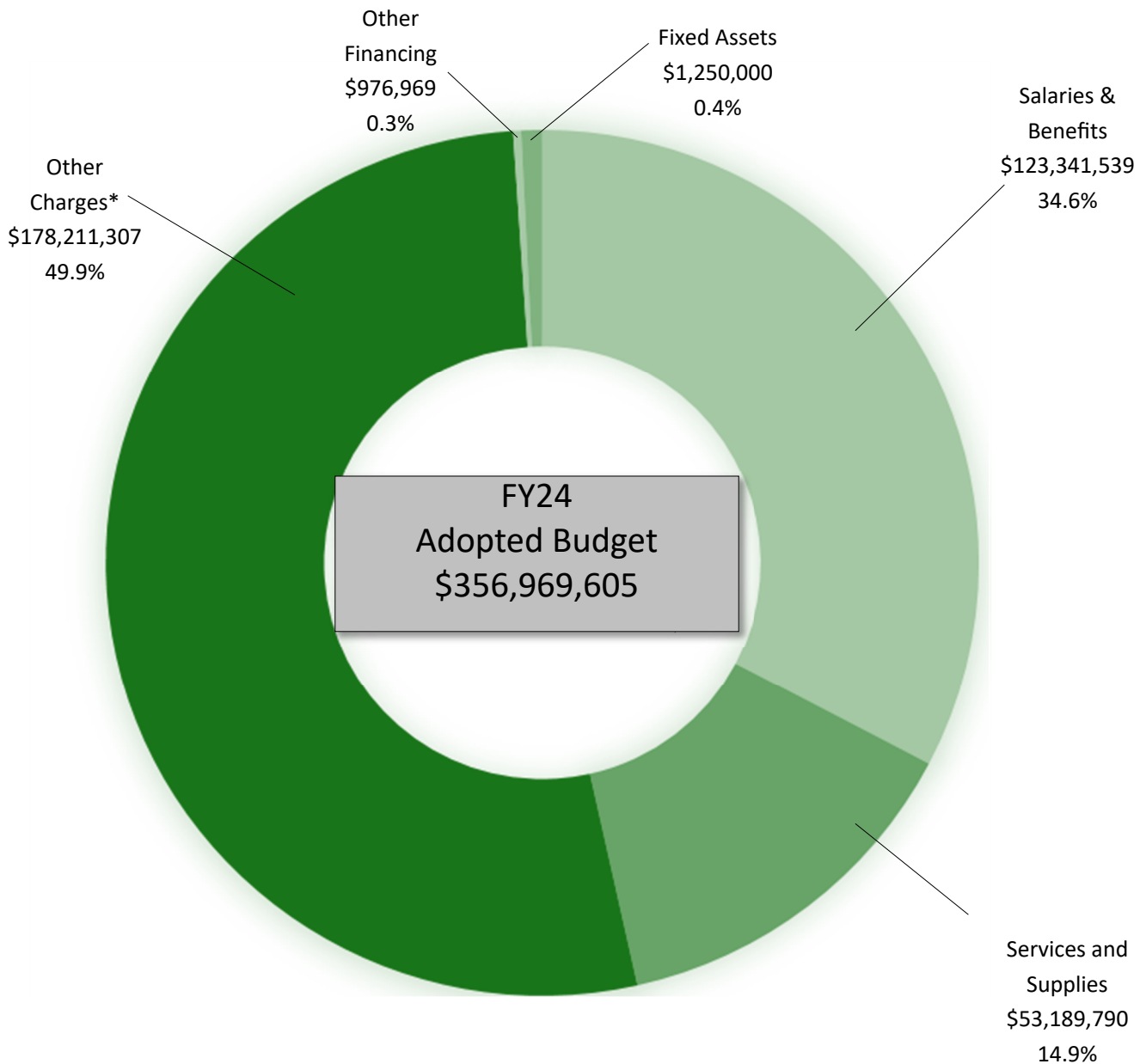
General Fund Contribution: Funding from the County General Fund used to balance and/or meet mandated match requirements. Every dollar of County General Fund is currently meeting a state-federal match or maintenance of effort requirement.



Community Services Agency Distribution of Appropriations

Nearly 65% of the total CSA budget represents direct support to the community, through customer benefit payments, contracted services, and provider wages/services. The remainder of the budget includes all staffing costs, operating costs, automation systems necessary to support the significant service delivery we provide to the County.

**Other charges consist of direct supportive services used to operate social welfare programs that provide assistance, direct client services, and support for the benefit of the community.*



Community Services Agency

Key Challenges and Opportunities

- ◆ **Children’s Visitation Center (CVC)** - When a child(ren) is separated from their parents, it is essential to establish a routine visitation schedule that includes all parties. Spending quality time together as a family is crucial for improving the child's well-being, reducing out-of-home care, and expediting the reunification process. Unfortunately, the current visitation center site at CSA is not sufficient to meet the demand for supervised or monitored visits, as mandated by the courts. Hence, the Agency is seeking a new visitation center that can offer more space and a child-friendly environment to ensure a comfortable and welcoming experience for everyone involved. CSA is in the process of searching for a location that would be suitable for a new Children’s Visitation Center. Once a suitable location is located, the Child Welfare Services program will pay the start-up and operational costs of the center, which will result in an impact to realignment funding.
- ◆ **Access Center Emergency Shelter (ACES)** - As of July 2023, the Department has identified funding sources for six months of operational costs of the Emergency Shelter for Fiscal Year 2024, which includes a General Fund Contribution of \$836,300. Homeless Housing, Assistance and Prevention (HHAP) Round 4 will be supplementing operational costs of ACES for the contract period, however, as of July 2023, the agreement has not been fully executed by the State and CSA cannot access these funds prior to the signed agreement. For the remainder of Fiscal Year 2024 and in future fiscal years, identifying available funding will continue to be a challenge. The Department continues to explore options for longer term, sustainable funding sources outside of CSA.
- ◆ **Encampment Resolution Funding (ERF) Program** - In June 2023, the Department submitted an application for the third disbursement of the Encampment Resolution Funding – ERF-2-R. California Interagency Council on Homelessness (Cal ICH) has made available \$350 million to assist in ensuring the wellness and safety of people experiencing homelessness by providing services and support that address their immediate physical and mental wellness and result in meaningful paths to safe and stable housing. CSA will be partnering with Turning Point, The Salvation Army, Turlock Union Gospel Mission, and Cambridge Academies to achieve the Department’s primary goal of connecting individuals residing in prioritized encampments to housing and appropriate supportive services. If awarded, announcements will be made in August 2023.
- ◆ **APS Expansion** - The State Budget Act of 2021, through Assembly Bill (AB) 135, made statutory changes to the APS program, commonly referred to as “APS expansion.” As of January 1, 2022, the elder age for eligibility to receive APS services decreased from 65 to 60, and the age for dependent adult eligibility changed to 18-59. AB 135 also added the Home Safe pilot as a way to support housing stability and prevent, or address, homelessness of Adult Protective Services clients. Consequently, AB 135 enabled APS programs to provide longer term case management to address housing issues and multifaceted elder and dependent adult abuse cases. APS expansion has impacted workloads. In the pre-pandemic FY 2020 to the last full fiscal year, FY 2022, new abuse cases have increased by 18 percent. However, the ongoing open cases have increased by a staggering 64 percent. The caseload growth underscores the high-level needs and growing complexity of APS case management.
- ◆ **APS Home Safe** - While housing is a challenge for APS clients, the new APS program, Home Safe has provided an opportunity to address housing for APS clients at-risk of losing their housing or already homeless. Since the start of FY 2023, 80 Home Safe cases were opened. Of those, 19 have found housing.
- ◆ **California Advancing and Innovating Medi-Cal (Cal AIM)**, with its goal to address social determinants of health, and its new managed care benefits, Enhanced Care Management (ECM), and Community Supports (CS), are also opportunities for care coordination between APS and the local managed care plans. Several of the specific “populations of focus” of ECM and CS could also be APS clients, including, elders or dependent adults experiencing homelessness; adults who are at risk of institutionalization; and adult nursing facility residents who want to transition to the community, to just name a few.
- ◆ **In-Home Supportive Services (IHSS)** - Collective Bargaining Realignment Withholding - Assembly Bill (AB) 120 would impose an increased penalty on counties that fail to reach a collective bargaining agreement with their IHSS providers effective October 1, 2023. The new language establishes the same process for imposition of the penalty as exists now in current law (there has to be impasse followed by mediation and a fact-finding process, resulting in a settlement that still does not result in agreement). However, the penalty increased from 7 percent to 10 percent of a county’s IHSS MOE and is ongoing until the county and the IHSS provider representatives reach an agreement (instead of being a one-time penalty as it is currently). Each year the penalty is in effect will reduce the county’s 1991 Realignment funding.
- ◆ **IHSS Administration Funding** - Funding for the administration of IHSS continues to be a challenge as the California Department of Social Services (CDSS) allocation for IHSS Administration is not funded at a level to meet state and federal mandates. The current funding methodology is based on a fixed administration allocation that underfunds the cost of IHSS social workers and does not take into consideration all individuals served by IHSS. According to an assessment by the California Welfare Directors Association (CWDA), the current funding methodology does not account for approximately 40 percent of social worker costs. Additionally, cases that are approved for services but are not immediately linked to a care provider, and applications that are not approved receive no administrative funding despite the work invested in each case. Underfunding has impacted the program’s ability to meet performance standards. On September 9, 2022, CSA received notification it was not in compliance with timely reassessment requirements for Community First Choice Option (CFCO), which requires 90 percent of all IHSS CFCO annual reassessments be completed in a timely manner. Stanislaus County averaged 88.09 percent reassessment compliance, which is below the 90 percent requirement. The Quality Improvement Action Plan submitted to CDSS was approved and CSA is actively working to meet compliance expectations. CSA will continue to work with CWDA and CDSS to address IHSS Program Administrative funding.
- ◆ **IHSS Program Changes** - Medi-Cal Expansion - With the expansion of Medi-Cal eligibility, as of May 1, 2022, adults age 50 or older are eligible to Medi-Cal benefits regardless of immigration status. On July 1, 2022, the Medi-Cal asset limit increased for seniors and individuals with disabilities; complete elimination of the Medi-Cal asset test is expected and will occur in a phased approach. As more individuals are eligible to Medi-Cal benefits, they subsequently may qualify for IHSS. IHSS is experiencing caseload growth and, consequently, a workload increase to staff as a result of Medi-Cal expansion.
- ◆ **Career Pathways** - Through Senate Bill (SB) 172, pursuant to Welfare & Institutions Code (WIC) Section 12316.1, CDSS developed the IHSS Career Pathways Program, which was implemented in September 2022. Career Pathways is an optional skills enhancement program available to IHSS care providers. Providers who complete a series of classes or “pathway” may be eligible for an incentive payment. In collaboration with Homebridge, a Career Pathways training vendor, Stanislaus County hosted in-person Career Pathways classes in March and April 2023. A total of 62 care providers were trained in Stanislaus County, of which 80 percent (49 participants) were Stanislaus County providers. Due to the success of this collaboration, Homebridge will return to Stanislaus County in the Fall of 2023 to offer additional provider training.

Community Services Agency

Key Challenges and Opportunities

- ◆ **Emergency Back-Up Provider System (BUPS)** – To address urgent caregiver needs during the COVID-19 emergency, under the direction of CDSS, IHSS implemented a temporary emergency back-up provider system. In October 2022, this temporary program became a permanent Emergency Back-Up Provider System, known as BUPS. IHSS recipients who meet specific criteria may qualify for BUPS assistance. BUPS care providers receive a \$2 hourly wage differential for providing emergency services.
- ◆ **Electronic Visit Verification (EVV)** – On July 1, 2023, all IHSS providers who do not reside with their care receivers are required to comply with EVV requirements. EVV is a federal mandate that requires IHSS to capture an electronic record of a care provider's start time, end time, and service location.
- ◆ **CalWORKs (CW)** - The trend of increased CW cases continued through the Third Quarter of Fiscal Year 2023. This resulted in a 6.35 percent increase from last fiscal year, and is attributed to: 1) The increase in CW Maximum Aid Payment (MAP) levels and earned income disregard that are increasing the allowable thresholds for a family to remain or become eligible for CW, and 2) the current pressures on households due to rising inflation has caused a greater demand for CW benefits. The Governor's FY 2024 budget includes a decrease to the CW Single Allocation, due to the slowing projections of caseload growth as well as the shifting of funds from CW Eligibility to CalFresh and Medi-Cal administration for the shared eligibility costs with those programs. The increase in CW cases experienced in Stanislaus County and the decrease in budget could affect staffing levels.
- ◆ **Welfare to Work (WTW)** - Participation in WTW activities has been deeply impacted by the COVID-19 pandemic. The CDSS expanded flexibilities within the WTW program in response to the COVID-19 pandemic; flexibilities included temporary use of good cause from WTW participation requirements for as long as the Governor's Declared State of Emergency remained in effect, in order to mitigate the impacts of COVID-19 on clients and counties during the pandemic. On May 11, 2023, the Federal COVID-19 Public Health Emergency (PHE) ended and counties are expected to re-engage each customer granted COVID-related good cause within sixty (60) business days from the expiration of the federal PHE (August 7, 2023), or as soon as administratively feasible, unless an exemption or good cause exists. With an estimated 3,000 WTW customers currently in good cause status, WTW reengagement will prove to be a challenge and efforts will likely extend past August 7, 2023.
- ◆ **Refugee Assistance** - The Office of Refugee Resettlement (ORR) has reported that California received 4,352 refugees in Federal Fiscal Year 2022. ORR is projecting the reception and placement of 12,385 refugees in California for Federal Fiscal Year 2023, an increase of approximately 200 percent from prior year. Of the 12,385 refugees expected to resettle in California, it is estimated that 950 refugees will resettle in Stanislaus County. As we draw closer to the end of Federal Fiscal Year 2023, projections are appearing to be lower than the 950 refugees projected. The final count will occur in October 2023.
- ◆ **CalFresh (CF)** - CalFresh is a nutrition program that supplements low-income individuals and families' food budgets in order to ensure they are getting adequate nutrition. The CF program serves over 88,000 Stanislaus County residents as of May 2023. Since July 2022, Stanislaus County has experienced a 14.1 percent increase in caseload size. The CF caseload is projected to continue to further increase in Fiscal Year 2024 due to the continued outreach and engagement efforts by CDSS and the impacts of AB 79, which required counties to implement provisions aimed at increasing dual enrollment between CF and Medi-Cal no later than January 1, 2023. Since the implementation of AB 79 in January 2023, Stanislaus County has experienced a 7.34 percent increase in CF caseload size. AB 79 requires counties to offer and accept CF applications at most points of contact with Medi-Cal beneficiaries. Impacts to CF caseloads resulting from AB 79 are anticipated to grow due to the end of the COVID-19 Public Health Emergency and resumption of Medi-Cal processing. The State's budgeting methodology used to allocate funding to counties is based on caseload count and does not account for the number of applications received in Intake and the work involved in determining initial eligibility. The development of a new budgeting methodology to determine appropriate funding level for CF Administration has begun and Stanislaus County participated in completing the CF Administrative Rebase survey. Stanislaus County currently receives approximately 4,000 to 5,000 applications per month for CF (source: CF 296 report) with an approximate 50 percent of applications approved for benefits. The Governor's FY 2024 budget includes updated methodology and associated funding for county CF administration.
- ◆ **Medi-Cal (MC)** - AB 133, as part of the Health Omnibus Bill of 2021-2022, authorized the increase of the Asset Limits for Non-Modified Adjusted Gross Income (MAGI) programs including Long Term Care (LTC) from \$2,000 to \$130,000 per person effective July 1, 2022. The second phase, effective January 1, 2024, will eliminate the asset limits for all Non-MAGI programs, including LTC. This bill will affect seniors and persons with disabilities and an increase in caseload is expected. Expansion of Full-Scope Medi-Cal Coverage to Adults aged 26-49 regardless of immigration status is effective January 1, 2024. This change will affect the county with caseload cleanup for beneficiaries and an increase in caseload is expected.
- ◆ **California Advancing and Innovating Medi-Cal (CalAIM)** - The Department of Health Care Services (DHCS) is implementing the CalAIM initiative to transform and innovate the delivery system of Medi-Cal, California's Medicaid program. CalAIM aims to shift Medi-Cal towards a population health approach by prioritizing prevention and whole person care. The vision of CalAIM is to provide coordinated and equitable access to services for Medi-Cal enrollees throughout their lives, addressing their physical, behavioral, developmental, dental, and long-term care needs. The transformation seeks to standardize and simplify the system, promoting healthier lives for enrollees through the collaboration of health partners such as plans, providers, and community-based organizations. CalAIM includes various initiatives to achieve its goals. The Providing Access and Transforming Health (PATH) initiative strengthens the capacity and infrastructure of partners like community-based organizations and public hospitals. Population Health Management requires managed care plans to implement person-centered strategies focusing on wellness, prevention, and care management across settings. Enhanced Care Management provides personalized care for high-need enrollees in their communities. Community Supports offer services that address social drivers of health, while the Incentive Payment Program provides financial incentives to improve infrastructure, service quality, and equity. Furthermore, CalAIM expands dental benefits statewide, improves the integration of behavioral health with physical health care, enhances services for justice-involved individuals, transitions long-term care to managed care, promotes integrated care for dual eligible beneficiaries, and strengthens services for children and families. The initiative also aims to standardize enrollment and benefits across managed care plans and explores additional improvements, including fostering long-term plans for foster youth and piloting the integration of physical, behavioral, and dental health in one managed care plan. CalAIM prioritizes equity and justice by addressing health disparities among Black and Latino Californians caused by structural racism and by investing in community supports and home-based services. The initiative supports crucial transitions such as housing for the homeless, community re-entry for justice-involved individuals, and home-based care for institutionalized individuals. CalAIM Pre-Release application mandate contains initiatives consisting of the statewide jail pre-release application mandate and the extension of the suspension of MC benefits to increase MC coverage effective January 1, 2023. In addition, there is a proposal to offer pre-release services beginning 90-days before an individual is released from incarceration that is slated to begin in 2024. The Probation Department, in partnership with CSA, applied, and was awarded, Phase 1 funding to support the planning of these mandates. Application for Phase 2 funding has been submitted and there is an opportunity for CSA to be awarded up to \$311,939. Counties are expected to collaborate with the county justice system to get these programs implemented and eligibility determined.

Community Services Agency Related Links

For additional information about the Community Services Agency, refer to the website at:

<http://www.csa-stanislaus.com/>

For additional information about Adult Services, refer to the division's website at:

<http://www.csa-stanislaus.com/adult-services/index.html>

For additional information about IHSS, refer to the division's website at:

<http://www.csa-stanislaus.com/adult-services/index.html>

For additional information about Children and Family Services, refer to the division's website at:

<http://www.csa-stanislaus.com/childrens-services/index.html>

For additional information about StanWORKs CalWORKs Services, refer to the division's website at:

<http://www.csa-stanislaus.com/cash-aid/>

For additional information about StanWORKs CalFresh Services, refer to the division's website at:

<http://www.csa-stanislaus.com/cal-fresh/>

For additional information about StanWORKs Medi-Cal, refer to the division's website at:

<http://www.csa-stanislaus.com/medi-cal/>

For additional information about the Community Services Agency Locations, refer to the division's website at:

<http://www.csa-stanislaus.com/general-info/>

For additional information about the Stanislaus County Community System of Care, refer to their website at:

<https://csocstan.com/>

For additional information about the Stanislaus Homeless Alliance, refer to their website at:

<https://csocstan.com/stanislaus-homeless-alliance-sha/>



Community Services Agency Executive Team



Christine Huber
Agency Director



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H&H Assistant Director



Jeff Davis
ACFSD Assistant Director



Erlinda Casiano
StanWORKs Assistant Director



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Sr. StanWORKs Manager



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Sr. H&H Manager



Ronald Reid
Sr. H&H Manager



Jorge Garcia
Sr. CWS Manager



Dwight Simpson
Sr. CWS Manager



Patricia Tout
Sr. CWS Manager



Jose Michel
Sr. Adults Manager



Gina Innes
Sr. Adults Manager



Marylou Martinez
Executive Assistant



Dan Rosas
Public Information Officer



Janette Newberry
Sr. I.T. Manager



Vacant
Human Resources Manager



Vacant
Finance Manager

Community Services Agency Office Locations

◆ CSA Main Office

251 E. Hackett Rd, Modesto, CA 95358

◆ CSA East County Service Center

1405 West F St. Ste 1, Oakdale, CA 95361

◆ CSA South County Service Center

1310 West Main St, Turlock, CA 95380

◆ CSA West County Service Center

101 W. Palmas Ave, Patterson, CA 95363

◆ CSA Adult Protective Services at Veteran's Center

3500 Coffee Rd. Ste 19, Modesto, CA 95355

◆ CSA In-Home Supportive Services

3525 Coffee Road, Modesto, CA 95355

◆ CSA Stanislaus Family Justice Center

1418 J Street, Modesto, CA 95354

