



**THE IN-HOME SUPPORTIVE SERVICES
ADVISORY COMMITTEE**
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**STANISLAUS COUNTY
IN-HOME SUPPORTIVE SERVICES ADVISORY COMMITTEE (IHSSAC)
MEETING MINUTES
2/14/2014**

Committee Members Present: Linda White Marie Cochran
Joan Blackwell Valerie Mitchell
Connie Muller
Carmen Morad

Committee Members Absent: Rose Martin (advanced notice given)

Other Guests:

IHSS & Link2Care Staff Present: Jeff Lambaren

OPENING REMARKS by Linda White

- Meeting called to order at 1:00 p.m.

PUBLIC COMMENT

- None.

ACCEPTANCE OF MINUTES

- Meeting minutes from the January 24, 2014 meeting were accepted.

PUBLIC AUTHORITY UPDATE

- Handout, "Interim Guidance to Unannounced Home Visits" and flow chart. We are starting the process of the unannounced home visits. This is part of the State requirement for the Quality Assurance and Program Integrity component of IHSS. Assembly Bill X-419 in 2009 laid out the background for this. The letter is saying that there is not an official notice instructing the social workers on how to fill out the Notice of Action to the recipients. The notice said your eligibility for In-Home Supportive Services will stop as of DATE. It will detail why you have failed to comply with IHSS program requirements regarding unannounced home visits in accordance with California Welfare and Institution (W&I) Code 12305.71c3. You were unavailable and/or denied entry to the county social worker when the county attempted 3 home visits within the past 60 days on different days and times. Additionally, a county social worker attempted to call your home twice and

sent you a letter. Therefore, your eligibility will be terminated effective DATE in accordance with CA W&I Code 12305.82F. On the back of the notice will be the usual Rights and Responsibilities to request a Hearing. The purpose of the Quality Assurance component is to make sure the recipient understands their responsibility as the employer, understands the services that are provided to them, and ask them about the quality of services they have received. The Department of Social Services provided counties with a flow chart showing the preparatory steps for the unannounced home visits. The fraud program remains intact. Our county special investigators investigate instances of suspected fraud below the \$500 threshold. Any amount over \$500 is referred to the State to make determinations and or investigate instances of suspected fraud. The new Case Management, Information and Payrolling System (CMIPS II) program is integrated with Medi-Cal. So if a client is in the hospital, Medi-Cal would be receiving medical bills for that time period. If the provider sends in timesheets claiming that time, the investigator can match up the two and say that an overpayment has occurred. Service would be authorized the day the recipient went into the hospital and the day the recipient is released from the hospital. Lists for unannounced home visits with certain criteria were sent from the State to each county based on their size.

- Jeff attended the California Welfare Directors Association (CWDA) meeting at the Department of Social Services in Sacramento February 13, 2014. He received information regarding the proposed program restructuring to address the overtime issue. There are basically three components to the Governor's proposal; limiting the work week to 40 hours, an enhanced provider back-up system and payment for travel time between recipients and additional wait time at medical appointments.
There should be more details available when we receive the Governor's May Revised Budget.

BUDGET UPDATE

- None.

LEGISLATIVE UPDATE

- Handout, "Senior and Disability Action Now." Letter from Senior & Disability Action group regarding SEIU (Service Employers' International Union), United Health Care Workers West. SEIU is proposing a state ballot initiative to increase payments for IHSS providers, a minimum wage supplement. For example: if the minimum wage was \$10.00, the provider would receive an additional \$1.00 per hour in pay for a total of \$11.00. Providers would have to undergo paid mandatory training of 75 hours on core competencies. New providers would have to complete this training within 6 months; current providers have 5 years to complete this requirement. Training costs alone are estimated to exceed \$100 million annually.
- Handout, "AB 1533." Proposal to add to the criminal background check to include a FBI background check as opposed to just the Department of Justice which is the State background check.
- On February 6th there was a hearing on the Coordinated Care Initiative (CCI). This is the program where they are going to try and integrate health care for the elderly and poor to improve service delivery. CCI is not going as well as had

been hoped. The individuals who would most likely be moved into the managed care are not happy with the services offered. Notices of information being sent out to consumers is not clear or customer friendly. Approximately 574,000 people would be targeted for enrollment in CCI statewide.

FURTHER ACTION PLANNING FOR 2014

- Jeff will be meeting with our agency IT Department next week regarding our social media platform (Facebook page for our committee). One of the concerns would be if outside individuals post inappropriate comments. Maybe comments could be filtered. The Committee already has a web page.
- Handout, copy of Yolo County's newsletter. Please review. This might help give us some ideas for our own Committee newsletter. Articles do not necessarily have to be about the Committee such as why you joined or what we do. It could be about a hobby or something you enjoy doing. What about favorite recipes. Our newsletter is officially posted on our committee website.
- Reminder about AB1234 Ethics Training. Wednesday, March 5th, from 6:30pm - 8:30pm @ 10th Street Place in the basement.
- Reminder about the 11th Annual Disability Capitol Action Day in Sacramento on Wednesday, May 21st @ 10:00 am. Is there any interest? Carmen had previously expressed interest in attending.

COMMITTEE MEMBERS REPORT

- Carmen contacted former IHSS Advisory Committee member Mary Birch, explaining the Committee's desire to write letters, contact members of the legislature and raise awareness on the proposed changes to the IHSS program. We can write letters to our local representatives and try to meet with them. Handwritten letters are the most powerful tool. Jeff could frame the members' letters on the Committee letterhead. Carmen volunteered to personally deliver the letters.

AGENDA ITEMS FOR NEXT MEETING

- Public Comment
- Acceptance of Meeting Minutes from February 14, 2014 meeting
- Public Authority Update
- Budget Update
- Legislative Update
- Further Action Planning for 2014
- AB 1234 Training
- Committee Members Report
- Agenda Items for Next Meeting